

Central MN
Next Generation 9-1-1 Committee Meeting
Conference Call or VCT
Thursday, February 11, 2016 – 10:00 AM

NG911 COMMITTEE MEMBERS/ALTERNATES PRESENT:

1. Joyce Zika & Pat Tarpenning – Benton County
2. Tina McPherson, Vice Chair & Tom Egan – Douglas County
3. Jason Wendt – Grant County
4. Toni Clarin – Mille Lacs County
5. Judy Siggerud – Otter Tail County
6. Donna Martin – Pope County
7. Laura Anderson – Sherburne County
8. Megan Kampa – Stearns County
9. Judy Diehl, Chair & Ross Tiegs – Stevens County
10. Sarah Booker – Todd County
11. Karen Klemm – Traverse County
12. Tracy Koosman – Swift County

GUESTS:

13. Joe Zunker – Douglas County
14. Paul McIntyre, Users Chair – Stearns County
15. Caitlin Prodoehl – Stevens County
16. Rick Juth – RIC
17. Dana Walhberg – 911 Program Manager, ECN

NG911 COMMITTEE MEMBERS/ALTERNATES ABSENT:

1. Big Stone
2. City of St. Cloud
3. Kandiyohi
4. Meeker
5. Morrison
6. Wadena
7. Wilkin
8. Wright

CALL TO ORDER:

Meeting called to order by NG911 Chair Judy Diehl at 10:02 a.m.

INTRODUCTIONS:

Introductions were conducted. There was a quorum for the NG911 Committee.

APPROVAL OF AGENDA

Chair Judy Diehl added Teleconferencing under #7 General Discussion. *Stevens County made a motion to approve the amended NG911 Agenda. Grant County seconded, motion carried.*

APPROVAL OF MINUTES

Todd County made a motion to approve the NG911 minutes from January 14, 2016. Sherburne County seconded, motion carried.

REPORTS:

a. Statewide NG911 Committee

No meeting.

b. Statewide NG911 GIS Subcommittee (Dana Walhberg)

The second issue of NG9-1-1 GIS News will be coming out shortly. It will highlight 2015 accomplishments and 2016 goals. It should be distributed via email in the next day or so. It is a really informative newsletter. MnGEO team is working with the GIS data in the Northeast region to complete the MSAG Database as a start to standardizing the state. All results were compiled into data readiness profiles for each county. This will help the state and local partners to understand what it will take to prepare for NG911 going forward, and for developing scope and processes for the next work flow. GIS Standards Committee is working hard to develop standards with the GIS workgroup and MESB. They are looking at NENA standards as a comparison. Standards will be presented to our Next Gen committee. We can be fairly confident that this will have been fully vetted. This will be a set of standards workable for all entities across the state for 9-1-1 purposes.

c. Updates from ECN (Dana Walhberg)

Melinda Miller, our new FirstNet Program Manager, Jim Stromberg, Adam Iten and Dana Walhberg did a presentation at the Governor's Conference. We are trying to get our initiatives out there in front of other county public safety groups.

Another part of the state that came up with wireless issues was Fillmore County. They answered a 9-1-1 medical emergency call asking for an ambulance from Augsburg College in Minneapolis. The call plotted in Fillmore County near Canton. The call was transferred to Ramsey County. It was a T-Mobile carrier. The caller was a college student who brought her femtocell home with her, and she had re-registered it to her home address. Dana described a femtocell, it boosts your cell service if you live in an area with difficulty to place calls. Normally they are not moved around, they are typically stationary. They do not work in a very large area, it is a pretty contained area. You should see "FEMTO" in all-caps on your screen when getting these calls.

Tina McPherson asked what class of service the femtocells show up as, was it WPH2? If so, then why does it not take the location of the cell tower? Dana thinks that it should, but said that she will see what she can find out. She will send something to AT&T and T-Mobile because they both use them. Judy Siggerud knows that Verizon uses some extenders too.

Follow-up questions for the RFP were due by noon yesterday and all three companies had their responses back in time. Jackie Mines will be back in the office next week to regroup and look through all the pricing documents and the clarification for the questions we had asked.

d. Federal Engineering Survey (Dana Walhberg)

Dana reported good feedback from Judy Diehl and Tom Egan that has all been passed on to Federal Engineering. They sent another version of the survey yesterday that included all of the updates that the Central Region had provided. Dana will review this with Jackie Mines next week too. It will also go back to the MSA group to review again. Next week during Statewide NextGen Advisory Committee it will be presented so you can see the new version before it goes out.

Judy Diehl told Dana Wahlberg that we are looking forward to having her and Cathy at our March meeting in Alexandria next month. Paul McIntyre said he had joined the call earlier.

COMMUNICATIONS AND INCIDENTS

a. Phase I versus Phase II Calls

Judy Diehl asked the group if anyone has had any incidents.

b. Other Issues

Karen Klemm of Traverse County asked if other agencies used texts out to agency phones. Judy Diehl replied that one of their Fire Departments do. They send not only a text message but also a map on their smart phone. Otter Tail County uses Active 9-1-1 and they love it. Traverse County is finding that when they send them out some deputies are not receiving them until 30 minutes after. Traverse County is using Zuercher. It is part of their CAD program. Karen said they have to physically hit a button for it to go out. Some get it that minute, and quite a few get it 30 minutes later. They have no graphics, strictly text. Sherburne County is using "I am responding" with no reports of delays. Judy Siggerud said their staff are not wanting to wear their pagers anymore, but they tell them they have to. Google Maps will not map things properly in Stevens County and they will be supplying Active 911 with their GIS database. Judy Siggerud said she had been working with them too and asked if they were ready. Judy Diehl replied they are beta testing right now. St. Louis Park said it works wonderfully with their GIS database.

Donna Martin mentioned that Channel 5 did a story on texting and 911. It is on the agenda for the RAC meeting for tomorrow. You can watch the video from the RAC agenda packet.

Stearns County had an issue last month with landlines coming into their PSAP from Wright County addresses. It was just the one day and other agencies experienced it as well. Judy sometimes wonders if they are doing network work and just not letting agencies know. There was a fire incident issue a week ago where both a man and a wife who were AT&T cellular customers tried to call in 5-6 times. They would get numbers popping back on their phone. The man received a call with a foreign language but he had dialed 9-1-1-1-1 on that one. They were told to bring their phones in to make sure that they were connected correctly to the towers. Judy said this is why we have meetings like this, to see what issues we are having.

GENERAL DISCUSSION

a. Committee Appointment Form

Please make sure to get your agency's appointment changes on your letterhead and have them signed by your county board, sheriff or whoever takes care of that.

b. Teleconferencing

Judy Diehl asked the group if it was okay to only do conference calls. Sometimes with only a few agencies using the VTC it is harder to hear everyone. No agencies objected.

UPCOMING MEETINGS

a. March 10th, Douglas County Public Works or Conference Call

Dana Wahlberg and Cathy Anderson will be at our March NG911 meeting in Alexandria. They have requested a couple hours to demonstrate the new WERM application. Judy Diehl asked the group if they wanted to do a Subway box lunch. The count will be taken with next month's meeting notice.

b. April 14th, Conference Call

ADJORNMENT:

Traverse County made a motion to adjourn the meeting. Otter Tail County seconded, and the motion was carried unanimously at 10:31 a.m.

Minutes by Shari Gieseke.