

Central MN
Next Generation 9-1-1 Committee Meeting
Conference Call
Thursday, April 14, 2016 – 10:00 AM

NG911 COMMITTEE MEMBERS/ALTERNATES PRESENT:

1. Tina McPherson, Vice Chair & Mike Henrion – Douglas County
2. Jason Wendt – Grant County
3. Jody Norstegard & Ace Bonnema – Kandiyohi County
4. Al Fjerstad – Mille Lacs County
5. Victoria Ingram – Morrison County
6. Donna Martin – Pope County
7. Laura Anderson – Sherburne County
8. Megan Kampa – Stearns County
9. Judy Diehl, Chair & Ross Tiegs – Stevens County
10. Karen Klemm – Traverse County
11. Erika Pennar – Wadena County

GUESTS:

12. Joe Zunker – GIS, Douglas County
13. Rick Juth – RIC
14. Adam Iten – GIS Project Manager, ECN
15. Cathy Anderson – Standards & Training Coordinator, ECN

NG911 COMMITTEE MEMBERS/ALTERNATES ABSENT:

1. Benton County
2. Big Stone County
3. City of St. Cloud
4. Meeker County
5. Otter Tail County
6. Swift County
7. Todd County
8. Wilkin County
9. Wright County

CALL TO ORDER:

Meeting called to order by NG911 Chair Judy Diehl at 10:00 a.m.

INTRODUCTIONS:

Introductions were conducted. There was a quorum for the NG911 Committee.

APPROVAL OF AGENDA

Douglas County made a motion to approve the NG911 Agenda. Grant County seconded, motion carried.

APPROVAL OF MINUTES

Mille Lacs County made a motion to approve the NG911 minutes from March 10, 2016. Stevens County seconded, motion carried.

REPORTS:

Updates from ECN

Adam Iten started by reading Dana Wahlberg's notes:

RFP - The evaluation committee has made a unanimous recommendation to MN Dept of Admin on which vendor to award the contract to. It is the vendor who received the combined overall highest score. However, this information is not yet public. It is contingent upon a successful contract negotiation with this vendor. ECN is in the process of preparing a list of items we intend to address and seek clarification and concurrence on during the negotiation process. We do not intend to initiate negotiation until after the Interop Conference.

WERM - All six greater MN regions have had a personal site visit from Cathy and Dana with an introduction the WERM application and a review of how wireless provisioning is accomplished. Regional POCs and PSAP end users have been encouraged to register on the website and obtain a password (username should be your work email) to go in and experiment with the mock data. Many have. If you have not yet done so, please do. We are currently in week 15 of the final 18 week roll out. ECN is on point with our responsibilities. MN.iT developers are still working with the inbound and outbound file process. We are still planning on mid-May, but the exact date is TBD, contingent upon final testing and permitting everything passes security checks, etc. Our next call with MN.iT is Thursday 4/21, so we hope to have something more definite.....and hopefully still on track.....then. (Dana Wahlberg)

RFP update: From Adam Iten's perspective he said they are anxious to get a vendor awarded to know who is playing on the GIS side of things for NG911.

WERM update: Once this goes live, you should all be very well aware of that. Direct any questions to Dana Wahlberg or Judy Diehl.

Statewide NG911 Committee

Remember Dustin Leslie will be the one to send you the wireless provisioning spreadsheets. He is also working on each county's 9-1-1 change plan alphabetically by county name.

Statewide NG911 GIS Subcommittee

For starters, if you are a PSAP manager, GIS manger or POC, you have been contacted by MnGeo. Right now they are working heavily on an assessment to get an understanding of how MSAG data appears. Are you using postal standards, or other ways; your street names; we want an understanding of where errors are or not; they want the latest copy of road center lines and address points. They do have MSAGs now. Adam Iten said this is an alert that requests will be coming soon because we are ahead of schedule. We have a good official list, and with that we can work through everyone's data. It is all going through a consistent set of checks. Adam has told the team that he would like to continue working on this. We have opened up the Central Region ahead of schedule which is why they are contacting you now. Right now we are looking to get a copy of your GIS data to run reports. We do have ALI records for all of the Metro and Northeast, and we did just request ALI records for all of Central Region's PSAPs. Once we get the ALI data it will help us look at addresses and compare. Clean-up effort is now an assessment. In the coming months we will rollout cleanup projects methodically, consistently and efficiently. A lot of planning has been put in. Adam told the group that the Central Region has been outstanding and responsive since the get-go. We will share this information back to everyone. The team will come up with a nice 'report card' that they can share with PSAP and GIS managers. We will sit down with each of you to see where data is today, where it needs to go, then develop a process to clean-up data.

REPORTS: (Continued)

Statewide NG911 GIS Subcommittee

If you need assistance we want to identify those that need help, that is the data readiness profiles for at least another 3 months. Metro region has been working on their data for the last 5 years. The Northeast is our other pilot area. As soon as the team at MnGeo comes up with good report, we will schedule sit down meetings with the Northeast PSAPs. Then the Central Region will follow the Northeast similar to the way we are doing the readiness profiles.

Regarding GIS data standards, last month you should have received an email to fill out a comment form. There were some sections that were not quite ready for review. Received subset of data standards, what data should be included and tons of requirements. PSAP managers should sit with your GIS departments and if there are any questions you are welcome to contact Adam, or email that form back. The goal is in May to compile all of the questions and comments providing responses and revisions. In June, we would like to release full draft standards. We will expand out to vendors, other states, and a full stakeholder review. Another one will be a couple months after that, and approval of the standard by fall. Standards will give everybody the target for this GIS data and how it needs to appear for NG911. Once we know the clean-up then processes can start. Action item is to work with your GIS person to provide a response and provide one comment form per PSAP, all responses must be emailed to Adam Iten no later than April 29th.

The third issue of the Newsletter is coming out in the next week. You are encouraged to forward this on. GIS subcommittee meets monthly and is meeting this afternoon. You are all welcome to be on the call today at 2 p.m.

Cathy Anderson, Victoria Ingram and Karen Klemm had joined the call during ECN's update.

COMMUNICATIONS AND INCIDENTS

a. Phase I versus Phase II Calls

Wadena County reported they have had a huge spike in Phase I calls from different carriers. They will not go into a Phase II neither from an update nor a manual rebid.

Ace Bonnema said when we upgraded our system, the 10-digit PSAP numbers went away. Jody is hearing from South Dakota that it is still available. Are we the only ones that do not know if it is still available? If they were transferring to another county they used to have that backdoor. Kandiyohi County has Airbus VESTA. They want to know what Kandiyohi's are so they can program them in. Dana Wahlberg may have a list of those numbers. Tina McPherson said they told us to all go to the star 3 digits, but it was never addressed that it went away. Tina said she could see how another state could have issues, so we should get with Dana on this. Tina said it would be them coming back to you. Judy Diehl reminded that it is good to test when doing upgrades that they are working properly.

b. Other Issues

None.

GENERAL DISCUSSION

a. WERM

Judy Diehl asked if everyone had a chance to log into WERM. Judy suggests if you have a chance, go to their WERM issue list. It was reported that they did not have all State Patrol districts for Otter Tail County, and the next day it was on the WERM issue list! The state is doing a great job trying to implement this. If anyone has any login issues let Judy Diehl or Joe Zunker know. Cathy Anderson said we are hoping to go live Mid-May.

GENERAL DISCUSSION (Continued)

b. RapidSOS

Judy Diehl, Tina McPherson and Judy Siggerud were at the APCO Chapter Meeting last week. It was an informative session and RapidSOS was not as scary as what we had earlier thought. They have worked hard with APCO/NENA and they have a 911 advisory board. One of their goals was no new software or costs for the PSAP. They are encouraging testing by PSAP personnel. Android app is in beta testing, iPhone is running live. There will be a public announcement when the Android app is ready. They will accept exigent circumstances forms. Judy did testing with the Android beta app making test calls from her home. One went through just fine, but 3-4 subsequent calls did not go through. Judy reported this issue and she was impressed with the response, RapidSOS had a new version of the Android app to download the next day.

Traverse County said it showed up as RapidSOS. Accuracy was 5-10 meters showing up as Phase II. You will only get car location at the beginning of the call. Tina McPherson said it does do an update on location, and in the next few months with the vendors they are working with you will get a moving dot. They will announce which vendors they are working with. Tina will get everyone the link to the PSAP training. A recognized address will come up as VOIP, but an address with no location will have WPH2 with coordinates. Training will show what it looks like to the PSAP and the caller.

c. Interop Conference, April 25-27

Judy Diehl noted that there is a wonderful set of classes for 911 and PSAPs.

UPCOMING MEETINGS

a. May 12th, Conference Call

Judy Diehl invited everyone to attend the open statewide meeting held at the end of the Interop Conference.

b. June 9th, Conference Call

ADJORNMENT:

Traverse County made a motion to adjourn the meeting. Kandiyohi County seconded, and the motion was carried unanimously at 10:35 a.m.

Minutes by Shari Gieseke.