

**Central MN  
Next Generation 9-1-1 Committee Meeting  
Conference Call  
Thursday, May 12, 2016 – 10:00 AM**

**NG911 COMMITTEE MEMBERS/ALTERNATES PRESENT:**

1. Joyce Zika – Benton County
2. Tina McPherson, Vice Chair – Douglas County
3. Rich Christianson – Meeker County
4. Al Fjerstad – Mille Lacs County
5. Victoria Ingram – Morrison County
6. Judy Siggerud – Otter Tail County
7. Donna Martin – Pope County
8. Laura Anderson – Sherburne County
9. Kathy Struffert & Megan Kampa – Stearns County
10. Judy Diehl, Chair – Stevens County
11. Tracy Koosman – Swift County
12. Karen Klemm – Traverse County
13. Erika Pennar – Wadena County
14. Jason Kramber – Wright County

**GUESTS:**

15. Joe Zunker – GIS, Douglas County
16. Caitlin Prodoehl – GIS, Stevens County

**NG911 COMMITTEE MEMBERS/ALTERNATES ABSENT:**

1. Big Stone County
2. City of St. Cloud
3. Grant County
4. Kandiyohi County
5. Todd County
6. Wilkin County

**CALL TO ORDER:**

Meeting called to order by NG911 Chair Judy Diehl at 10:02 a.m.

**INTRODUCTIONS:**

Introductions were conducted. There was a quorum for the NG911 Committee.

**APPROVAL OF AGENDA**

*Traverse County made a motion to approve the NG911 Agenda. Mille Lacs County seconded, motion carried.*

**APPROVAL OF MINUTES**

*Wadena County made a motion to approve the NG911 minutes from April 14, 2016. Morrison County seconded, motion carried.*

## **REPORTS:**

### **Updates from ECN**

None.

### **Statewide NG911 Committee**

The Statewide NG911 Committee met after the Interop Conference. Adam Iten talked about standards that the GIS subcommittee are working on. They sent the first version to all PSAPs for comments. In June they will do a full review of the standards. The 3<sup>rd</sup> issue of MN GIS Newsletter has gone out. You can look for it on the ECN website. Dana Wahlberg had said the RFP committee was unanimous on who they chose to award the contract to. Department of Admin is working on negotiations with that vendor. PSAPs survey from Federal Engineering indicated that most people do not want a swivel chair approach; prefer text messages to come on their 911 work stations.

Twelve agency's PSAPs are already on SIP. The big thing to have ready is a firewall. It is possible that they might go out with an RFP for a firewall for Direct SIP. Also, a SIP Standard is being written but not ready for approval just yet. They are working with MnIT. Airbus is putting in Firewalls. IES is doing migrations through June and July. Let the vendor know if you are not ready. Recommendation from the 911 group is to wait until the proper firewall protection has been established.

The State NG911 Committee is still pushing the VMBL class of service for the mobile applications to show up in 911 work stations, but not all carriers are in compliance.

Language line is not working for some who migrated to SIP. Local IES techs do not have all the know-how, so they are flying techs in from Airbus. IES is having all background checks completed by BCA. You can go online on CJIS to check if they passed their background check.

Cathy Anderson has no updates for StatusBoard. Hopefully the WERM application will be live by May 30<sup>th</sup>.

### **Statewide NG911 GIS Subcommittee**

Met last month. Today's meeting has been cancelled.

## **COMMUNICATIONS AND INCIDENTS**

### a. Phase I versus Phase II Calls

None.

### b. Other Issues

Judy reported that Kandiyohi County was working with Dana Wahlberg for their issue last month.

## **GENERAL DISCUSSION**

### a. WERM

Judy asked the group if there have been any issues getting logged in and using WERM? They still have not solved Otter Tail County's State Patrol issue, but will have it ready before they go live.

### b. RapidSOS

Wadena County tested it and reported that it works great. Judy said it depends on how much information you put into your phone, and GPS must be turned on.

### c. FirstNet

None.

**GENERAL DISCUSSION (Continued)**

- d. ECN Interoperable Communications Conference

Judy thought they had good NextGen 911 classes and early adopters of FirstNet, GIS, etc.

Victoria from Morrison County thought the breakout session of PSAP Options & Approaches that was moderated by Beryl was beneficial. They talked about technology down the road. PSAP managers should stay with the times, training for technology. It is a struggle for smaller agencies to adhere to standards. Victoria noted that people were really passionate about their point of view. There is a push for technology, but where does funding come from, how do you train with staffing issues?

There is a push for certification for Dispatchers. There is disparity from one dispatch to the next. Dealing with the millennial staffing is an issue, as soon as they earn sick leave they take it and a lot do not want to work weekends. Moving forward with technology is going to be an interesting time for PSAP managers.

Benton County asked if they set a standard for this technology. It is just in discussion. Metro is working on a standard. It has been discussed for 15-20 years, but Judy thinks it will change now more than ever. Alex Tech is hoping to be able to offer classes on-line.

Victoria said she has three APCO certified trainers and wonders if it will be a requirement to go through Alex Tech. They are able to train because they are a smaller agency. Judy thinks the APCO standard is a good standard and does not foresee them changing that. We need to make sure that we give Dispatch the training they do need whether it is radio or 911 equipment. It really has become a more technical job.

**UPCOMING MEETINGS**

- a. June 9<sup>th</sup>, Conference Call
- b. July 14<sup>th</sup>, Conference Call

**ADJORNMENT:**

*Sherburne County made a motion to adjourn the meeting. Mille Lacs County seconded, and the motion was carried unanimously at 10:21 a.m.*

Minutes by Shari Gieseke.